

# Getting Started

## Landlordconnect.ca for Housing Professionals

Landlordconnect.ca is a free online service and vacancy listing of affordable, private market units that links landlords to housing professionals in a collaborative effort to serve clients of housing help services. It is only available to:

- Housing professionals who are RENT members, work in Toronto and provide direct service to those looking for affordable housing. Members must be willing to provide tenancy support to ensure housing stabilization.
- Landlords who provide private market housing to clients of housing help services.

### How Do I Log In?

Go to [www.landlordconnect.ca](http://www.landlordconnect.ca) and log in using your RENT username and password. If you can't log in, contact [meaghan@eyetfrp.ca](mailto:meaghan@eyetfrp.ca) and we will be happy to assist you.

When you log in for the first time, you will be asked to agree to Terms and Conditions for Landlordconnect.ca Members. It is important that you and your agency understand and agree with these statements before you are able to access the website's full features.

### How Do I Search for Vacancies?

Make sure you are logged in first. Go to "Listings » Vacancy Listings". From there you can choose your search by price, location, street name, unit size/type or accessibility.

Click on "Search". Each listing shows a summary of unit information, and the number of agencies who have referred clients. If no listings appear, expand your search criteria and try again.

To select a listing, click on "Details". This will give you more information about the unit including features, amenities, how flexible the landlord is with first and last month's rent, etc.

Each listing has a "Map Unit" button. This feature shows the unit location as well as Food Banks, Drop-in Centres, Thrift

Stores, Low-Cost Grocery Stores and other community resources nearby.

If your client is interested in a unit and you wish to contact that landlord, click on the

**Tip:** For a quick search, select: Show all listings/ Listings posted in last week/ Listings posted in last month.

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"My Client is Interested" button at the bottom of the listings page. You can also print out the listings page by clicking the "Printable Version" button for client and landlord reference.

### Agency History

Keep track of Landlordconnect.ca referrals through "Listings » Agency History". On this page, you will be able to view a list of units you have filled through the website and keep track of landlords' contact information. This allows for more efficient and effective follow up support.

### What Other Ways I Can Use Landlordconnect.ca?

- **Listings » Emergency Board:** Housing professionals can post emergency housing needs for clients, after exhausting all other resources (including the Vacancy Listings). Both landlords and housing workers are notified by e-mail of your posting and contact you directly if they can help. Note: Please read "How to use this space" before posting a request.
- **Listings » Specialty Listings:** The aim of this section is to provide housing workers with a variety of alternative, non- and for-profit housing options in order to assist clients, with unique requirements, in finding affordable housing. Here you will find application and referral information on Supportive Housing, Boarding Homes, Co-operative Housing, Long-term Care Facilities, Non-profit Homes, Youth Housing, Women's Housing, Seniors Housing, etc.
- **Connect » Find a Housing Worker or Connect » Find a Landlord:** Being able to reach a colleague in the sector for support is vital, especially for housing workers who work alone or in smaller agencies. Use the website to "Connect" with housing workers and landlords to help your clients maintain their tenancies.

**Note:** Keeping your own profile up-to-date is also very important, to ensure that all members have accurate information about how to contact you. Maintain your profile at [www.housingworkers.ca](http://www.housingworkers.ca)